



405 East Marsh Lane Suite 3
Newport, DE 19804
P 302-636-0823
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Pre-Install Checklist

Initials

- _____ 1) Customer or representative must be onsite for the duration of the install. The customer representative must be able to make decisions on issues which may arise during the installation process. They will be required to sign the completion forms and the conclusion of the installation and make final payment if applicable.
- _____ 2) It is the responsibility of the customer to provide a safe area for our installers to work. There will be many trips between the jobsite and install truck. The path way should be clean and clear of debris as well as items of value such as paintings, vases, etc. which may be damaged. Children and pets should not be allowed near the jobsite until completion.
- _____ 3) There must be working electric and lighting on the jobsite . Many power tools are necessary to complete the install. Without electric it will not be possible to complete.
- _____ 4) Tile Market of Delaware is not licensed to do any plumbing, electrical, or gas work.
- _____ 5) Dishwashers must be installed in their final resting place and level for our installers to attach to the countertop. If the dishwasher is not in place and an additional trip is required to attach this will incur a trip charge.
- _____ 6) It is the customer's responsibility to complete all job site requirements prior to install. Job site requirements will have been reviewed with the customer at time of template and could include items such as supports, leveling of cabinets, clear access, etc.
- _____ 7) Although our installers will make every effort to be careful, this is construction and some things are unavoidable when remodeling and installing new countertops. Accordingly, and as a condition to Tile Market of Delaware performing the requested work, customer acknowledges and accepts Tile Market of Delaware is not responsible for the following:
 - Small dings or scratches to walls, wallpaper, cabinets, trim, and paint.
 - Damage to existing plumbing, faucets, and disposals
 - Damage to existing tile back splash
 - Working condition of appliances which were moved and or repositioned during the installation process.
- _____ 8) Do not schedule plumbers, or any other trade that will touch the countertops for at least 24hrs after the install. This allows time for all seams to cure and the silicone used to mount the sink to set up completely. Doing this before the 24hr period may result in sink failure. If this occurs it will be the responsibility of the customer.
- _____ 9) Installation dates and times are based on our anticipated ability to install your countertops. You will be given a 4 hour window in which to expect our arrival for template and install. However, due to many possible unforeseen issues (manufacturing, travel, installation etc.) it is possible that these dates and times could change. Please be assured we want the entire process to proceed as smoothly as possible but are limited at times with such variables. Tile Market of Delaware is not responsible for compensation due to problems and inconveniences which are a result of such delays.

Signature: _____

Date: _____